

NAIRN GUEST HOUSE FIRST TO RECEIVE FIVE-STAR ACCOLADE

The Highland resort town of Nairn has received a well-earned boost to its tourism industry after one of its guest houses achieved a five-star rating from VisitScotland. Sandown House, a luxuriously developed farmhouse and courtyard, is the first accommodation provider in the town to receive the prestigious award.

The five-star commendation follows an ambitious redevelopment plan that has seen the bedrooms at Sandown House completely refurbished and fitted with contemporary bathrooms and luxurious interiors. The new rooms join the spacious courtyard bedrooms which were created in July 2010.

Owners Liz and Andy Burgess said the five-star award for Sandown House rounds off a busy but exciting year. “The work on the rooms in the farmhouse began at the start of 2011,” Liz explains. “It was a very involved process. We worked with a professional interior designer to enhance the already homely feel, by adding bespoke fixtures and fittings with a contemporary twist, to complete the five-star finish. We have had amazing feedback from our guests and the VisitScotland grading was a fantastic way to end a hectic 12 months”.

VisitScotland works all year round to assess the standard of accommodation, visitor attractions and places to eat in Scotland. It uses a five-level grading system to indicate the standard of customer care and range of facilities on offer at assessed establishments. The awards focus on the standard of welcome, hospitality and service provided. A five-star grade is awarded to those premises that deliver all of these aspects to an exceptional level.

Scott Armstrong, regional director for VisitScotland, said: “I would like to congratulate everyone at Sandown House on this fantastic achievement. A five-star award is given only to properties of an exceptional standard, with superior customer care and showing great attention to detail. Sandown House has all of these attributes in abundance and this five-star award is testament to its extremely high standards.”

According to VisitScotland, Sandown House is one of only three guest houses in the Highlands and 22 across Scotland to have received the five-star commendation.

To find out more about Sandown House, please visit www.sandownhouse.com

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For further quotes, interview opportunities and images contact Sandown House’s press office at yvonne@thewordassociation.biz or call Yvonne Alexander on:

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